

What should I do if I am involved in a road traffic collision?

Be safe

Get yourself out of the road and to a footpath or kerbside or somewhere safe if you can. If you're unable to move, ensure you're visible and try to attract help from passers-by.

Get photographic evidence

Take photos (ideally time and date stamped) on your phone of the vehicles and the scene (distances from junctions, road markings or signs) precisely as the accident happened. Don't let the driver of the vehicle that hit you move it before you take photos. Ask the police if there is CCTV footage showing your collision. If you have a helmet cam, video from that can also be used as evidence.

Call the police and ambulance

Always contact the police and call an ambulance if you are injured. The police can help with the exchange of details and their reports could prove crucial. Get the details of the attending police officer and an incident reference number.

Put everything down on paper

When you can, write a full account of the accident and draw a sketch plan. It's always worth asking for a copy of the police reports too.

Exchange details

You must exchange personal and insurance details after a collision. You may not have insurance cover, but all motor vehicles on a public road should do. Get names and addresses, vehicle registration numbers as well as make, model and colour.

Get checked out by your GP

No matter how minor your injuries may seem, always visit your GP and get checked over at the earliest possible opportunity.

Get witness

Get details of any independent witnesses as well as the driver of the vehicle that hit you. If you can't do this yourself, ask a passerby for help. If the vehicle that hit you didn't stop, still get witness statements as you can claim via the Motor Insurer's Bureau (MIB) which will pay out if the accident was a 'hit and run' or the driver cannot be traced.

Contact Circtech

Please contact our helpline on 020 8087 0287 to notify us of the damage.